

Working with the Media to Address Discrimination and Stigma

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www.adscenter.org



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(Moderator for this call is Shannon Flanagan.)





This teleconference is sponsored by the Resource Center to Address Discrimination and Stigma (ADS Center).

The ADS Center is a program of the U.S. Department of Health and Human Services, Substance Abuse and Mental Health Services Administration, Center for Mental Health Services.

The ADS Center helps people design, implement and operate programs that reduce discrimination and stigma associated with mental illnesses.

Speakers

<u>Thomas Bornemann</u>, Ed.D., M.S.W., Director, The Carter Center Mental Health Program

Lea Ann Browning-McNee, Senior Vice President, Public Affairs and Community Development, National Mental Health Association (NMHA)

Bob Carolla, NAMI Communications Director

The Rosalynn Carter Fellowships for Mental Health Journalism: Fellowship Goals

- Increase accurate reporting on mental health issues and decrease incorrect, stereotypical information.
- Help journalists produce high-quality work that reflects an understanding of mental health issues through exposure to well-established resources in the field.
- Develop a cadre of better-informed print and broadcast journalists who can report more accurate information...and influence their peers to do the same.

Programmatic Structural Components

- Stipend/Financial Resources (\$10,000)
- Fellows remain in their place of employment
- Two required visits to The Carter Center
- Interaction with Advisory Board/mentor
- Access to The Carter Center's network of contacts and resources

Program Statistics

- ◆ 7th class of Fellows; 48 total
- Completed projects included all forms of media
- ◆ 2002-2003: produced over 42 media pieces
- ◆ 2003-2004: Over 100 applicants, including 2 Pulitzer Prize winners

Recognition from Journalism and Mental Health Communities

- Two Pulitzer Prize nominations
- Multiple Emmy Award nominations
- New Zealand Magazine Publisher of the Year Award
- Multiple National Mental Health Association Media Awards
- Recognition from the Academy of Arts and Sciences Documentary Screening Committee
- Broadcast of two documentaries nationwide on PBS

Goal: Target Stigma and Discrimination through Fellowships

- The Human Face of Mental Illnesses -Portrayal of personal stories
- Public Policy Reporting for System Change
- Multi-Cultural Issues Mental Illnesses within Cultural Context
- Headline News Incorporating mental health side into larger stories
- Exploration Science of mental health and related research

The Washington Post July 18, 2003, Pg. A01

Variation in One Gene Linked to Depression; Contrast **Emerges in Response to Stress**

By Shankar Vedantam

People with a genetic vulnerability to stress are more than twice as likely to develop depression after a traumatic event, such as divorce, as those with a version of the same gene that appears to confer protection, scientists have found.

The Washington Post

Evidence Instified March Invasion

Foes Halt Vote on School Vouchers

Democrats Reject Senate's D.C. Bill

Variation in One Gene Linked to Depression

Contrast Emerges in Response to Stress

Bush, Blair Defend Motives Behind War



U.S. Had Uranium Papers Earlier

Officials Say Forgeries on Iraqi Efforts Reached State Dept. Before Speech

In Final Hours, Despair Defeated Poet dian-Born Writer Apparently Killed Herself, 2-Year-Old in D.C. Home



Crash Renews Debate on Older Drivers

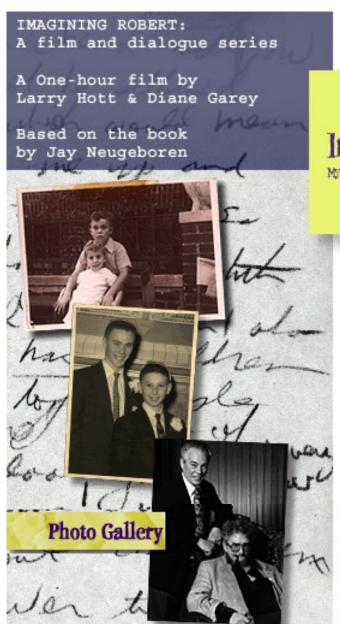
6-Year-Old Motorist Had Clean Record, Officials Say

Ex-Hostages in Russia Hit Wall of Resistance

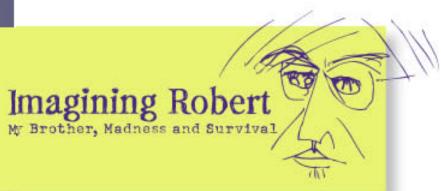
No Arlington Stadium

Target: Create Cadre of Better-Informed Journalists

- Commitment to mental health issues and reporting
- Fellows become "mental health point person" in their media outlet
- Fellows train and educate current/future journalists (e.g., academic positions)
- Community education (e.g., workshops)



http://www.imaginingrobert.org



Imagining Robert is available to Public Television Stations through the APT broadcast system

If you want your public TV station to show "Imagining Robert"

Broadcast Schedule

Study Guide

FLORENTINE FILMS
HOTT PRODUCTIONS, INC.



Introduction

The Film

The Book

Press & Links

Feedback





- Established early 1990s
- Goal is to recognize and educate the media, as well as to encourage accurate and appropriate coverage of mental health issues and the impact of mental health on the lives of individuals and families
- 100+ entries each year

Past Winners

- NBC Dateline
- 20/20
- PrimeTime Live
- NPR
- Associated Press

- Self Magazine
- Glamour Magazine
- New York Times
- Washington Post
- Pittsburgh Post-Gazette
- Arizona Family Magazine

Logistics

- Recognize and honor media representing national, regional, state and local beats
- Peer evaluated
- Cost: \$50 per entry
- Judged based on news, education and/or public service value

Categories

- Radio
- Television
- Newspapers
 - Based on circulation
- Magazines
 - National
 - Regional

- Electronic
- Photojournalism
- Entertainment
- First Person Account

Lessons Learned

- Don't always judge solely on our standards
- Disqualify entries that don't reflect values
- Understand how the story gets told -- and how the writer/reporter gets edited
- Don't judge a story by its headline or promotion
- Awards promotion can be a form of education
- Even enlightened reporters can make mistakes
- Media peers make the best role models

The Overall Effort

- Campaign for America's Mental Health
- StigmaWatch
- Media Outreach
 - Media Guide
 - Media Kits
 - Web Resources
- Mental Health Month
- Advocacy & Public Policy
- Programs & Events

General Tips for Dealing with Stigma

- Educate, Educate!
- Praise when worthy
- Correct when necessary
- Challenge when required

NAMI: The Nation's Voice on Mental Illness

StigmaBusters Program Established 1997

- •Praise = Reinforce
- •Protest = Education
- •Partner = Transform

Stella March in Los Angeles National Coordinator

- •Receives, screens, prioritizes complaints
- •Initial contact with source dialogue and education

If no response or result, consults with NAMI Communications Director and Office of Consumer Affairs

- •Email alerts
- •News releases most dramatic cases

Results May Vary

- •Ignore
- Disagree
- Dialogue and negotiation
- Apology
- Correction
 - Discontinuation
 - Make amends
 - Transform into partnership

Battlefronts

Popular culture:

- •News media
- Advertising
- Commercial products
- •Entertainment industry (TV, movies, games)

Structural barriers

- Unfair discrimination in insurance, employment, housing, voting
- Lack of public investment, access to treatment

News Media

- Headlines
- Inaccuracy
- Metaphors
- Person First Language
- •Elements included in a story

Popular Culture Examples

- •Nestle's Tasty Tangy Taffy Bars: Psycho Sam, Loony Jerry, Weird Wally
- •Me, Myself & Irene
- •Smith & Wollensky Restaurants *NY Times* advertisement: Fine line between "genius and madness," with chef in a straitjacket

Set Priorities: Pick Targets Carefully

- •High public profile = teaching opportunity
- Most outrageous cases
- •Best opportunities for leverage: commercial sponsors or point of sale
- •Best chances for results: don't make things worse by publicizing something that otherwise will be ignored
- Context
- •Where does humor stop and stigma begin?

2004 CHICAGO CUBS STRAITJACKET DAY!

GIVEN TO THE FIRST 10 ROWS THROUGHOUT WRIGLEY FIELD



"KEEP YER HANDS IN DA STANDS!"

Tools and tactics

- Personal letter, fax or email
- •Telephone conversation or message
- •Letters to the editor
- •Submit an op-ed article, even movie reviews
- •Face-to-face meetings with editors, reporters, managers
- Leafleting or picketing

Tools and tactics (cont.)

- •Be polite. Don't assume bad intentions
- •Do your homework: point to specific examples and patterns over time
- •Cite report of President's New Freedom Commission on Mental Health – U.S. Surgeon General – public health crisis – need to eliminate stigma
- •Refer to professional standards and conduct guidelines
- •Complaints can establish a record, may help support innovative strategies, potential legal liability (e.g., evidence of hostile workplace environment).



Question and Answer Segment





U.S. PEPARTMENT OF HEALTH
AND HUMAN SERVICES
Substance Abuse and Mental Health
Services Administration
Control for Mental Health Services

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